



- Home
- Flight Status



MH370 Flight Incident

Wednesday, March 19, 04:10 PM MYT +0800 MH370 Incident - 21st Media Statement

The passengers and crew on-board flight MH370, their families and loved ones, have been at the centre of every action Malaysia Airlines has taken as a Company since we first learned the flight disappeared.

The Malaysian Government is coordinating an unprecedented international search effort covering 2.24 million square nautical miles. With this simply enormous area we cannot determine how long it will take to locate the aircraft.

Considering these challenges, our caregivers have informed the family members of the missing passengers and crew that we have taken the decision to continue to provide information and assistance through the further enhanced Family Support Centre (FSC) based in Kuala Lumpur which has been operational since 8 March 2014 rather than the various Family Assistance Centers (FACs).

The Family Support Centre will continue to proactively provide relatives waiting for news at home with daily updates. In addition to personal phone calls, Malaysia Airlines will now send out SMS blasts with brief updates to the families. We have also set up an email address for family members as a channel for them to communicate with us. Updates via the Malaysia Airlines website are also available.

This Family Support Centre will be open round-the-clock and will house family support representatives trained to assist those who are seeking answers and further information. The representatives will be divided into four shifts with ten staff handling each shift. This will ensure that someone is available to attend to the families at all times. The centre will also have Mandarin speaking personnel.

Below are the toll-free numbers that has been set-up for eight different countries. A back-up number is also given to the families in the event they are not able to reach the toll-free number. The number to call to get in touch with this centre is +603 8777 5770.

Countries	Toll-free number
China	10-800-130-1364 (South China) / 10-800-713-1404 (North China)
Malaysia	1800-81-4819
Indonesia	001-803-015-203-7708
Australia	1800-198-163
US/Canada	877-504-4210
New Zealand	080-045-4029
India	000-800-100-3449
France	080-091-2622

All this while, the families have always been briefed first, followed by the media and then the public whenever new information surfaces. However, the often conflicting information and wild speculation have caused a major distress to the families.

The Airline continues to work closely with the authorities and we appreciate the help we are receiving from all local and international agencies during this critical and traumatic period.

Our top priority remains to provide any and all assistance to the families of the passengers and crew.

马来西亚航空公司MH370航空事件

媒体声明廿一

(2014年3月19日下午4时10分发布)

自马航MH370客机失联的那一刻起,马来西亚航空公司立即采取了行动,所做一切皆以乘客、机组以及他们的家属为核心。

马来西亚政府也紧急发动一项空前的国际性搜寻行动,覆盖范围阔达2百24万平方海里。由于搜寻范围宽广,我们无以确定需要多久方能寻获此客机。

面临这项费时且艰巨的挑战,我们的关怀志工经已通知失联客机的乘客与机组的家属,本公司将会继续通过驻吉隆坡的家庭支援中心(Family Support Centre ,简称FSC)提供最新的信息和援助。此家属支援中心已经在2014年3月8日当天运作。此中心和其他家庭协助中心(Family Assistance Centers,简称FACs)不同。

此家庭支援中心将继续主动为家属们每天提供最新消息。除了电话通知外,马航将给每个家庭发送短信。另外我们也新建了一个电邮地址作为我们之间的沟通渠道。当然,马航的官网也及时刊载最新信息。

家庭支援中心为24小时全天候运作,训练有素的家庭支援代表会随时给家属提供相关的答案和信息。代表们将分成四组,每组10人,轮流值班,从而确保随时有人为家属们服务。该中心也配有说中文的人员值班。

我们已在以下八个国家设立免费热线,以便提供最便捷的服务。此外,我们也设立了一个备用专线,以免家属们接驳不到免费热线时仍可致电询问。此备用专线的号码为+603 8777 5770。

国家 免费热线

中国内地 · 10-800-130-1364 (南方)

· 10-800-713-1404 (北方)

马来西亚· 1800-81-4819

印尼 · 001-803-015-203-7708

澳洲 · 1800-198-163

美国 / 加拿大 877-504-4210

新西兰 · 080-045-4029

印度 · 000-800-100-3449

法国 · 080-091-2622

家属们一直是第一个优先获知最新信息,随后方为媒体和公众人士。然而,经常会有各种矛盾与相冲突的信息与猜测的散播,更加重了家属们的悲痛与不安。

马航将继续与相关机构紧密联系与合作。我们也感激所有本国与国际机构在此非常艰难时期给予的协助。

我们的首要任务依然是尽力为乘客和机组的家属提供帮助。

Tuesday, March 18, 05:30 PM MYT +0800 Malaysia Airlines MH370 Flight Incident - MH370 Press Conference on 18 Mar

MH370 PRESS CONFERENCE – 18/03/14

马来西亚航空公司MH370航空事件

新闻发布会

2014年03月18日

Introductory statement

引言:

Yesterday I stated that the search for MH370 has entered a new phase, which brings new diplomatic, technical and logistical challenges. Today, I would like to give you an update on the logistical and diplomatic aspects of the search.

昨天,我曾表示,有关MH370的搜救工作已经进入到一个新的阶段,这给外交、技术以及后勤方面带来了新的挑战。今天,我将向大家提供有关后勤和外交方面的搜救工作的最新消息。

The search and rescue operations have taken on a new international dimension. The search is still coordinated by Malaysia, but our partners have taken an increasing role in organising and carrying out operations, both within their own territory and also within agreed search sectors. My colleague the Foreign Minister Dato' Seri

Anifah Aman will give a more detailed statement on our diplomatic efforts in a moment.

搜救措施现已进入到新的国际层面。搜救工作仍由马来西亚统一协调,但无论是在自己的领域内,还是在获准搜索的其它领域,其它合作国家在组织和开展搜救工作中的作用都在逐渐增加。马来西亚外交部长达图·斯里·阿尼法·阿曼(Dato' Seri Anifah Aman)稍后将就我们的外交努力进行更加详细的说明。

On the logistical front, over the past 24 hours we have been working hard with other countries to narrow the search corridors. Our focus is on four tasks: gathering information from satellite surveillance, analysis of surveillance radar data, increasing air and surface assets, and increasing the number of technical and subject matter experts.

在后勤方面,在过去的24小时里,我们和其它国家一直在尽力缩小搜索走廊的范围。我们主要聚焦于四项任务:从卫星监测系统获取信息、分析监测雷达的数据、增加空中和海面搜索能力以及增加技术和主题专家的人数。

On satellite surveillance, I cannot disclose who has what satellite capability, but I can confirm we have contacted every relevant country that has access to satellite data.

关于卫星监测,我无法透漏哪个国家拥有何种卫星能力,但我可以确认,我们已经联系了所有可获取卫星数据的国家。

On analysis of radar data, in the southern corridor Australia and Indonesia have agreed to take the lead of their respective parts of the search corridor. In the northern corridor, China and Kazakhstan have agreed to lead in the search areas closest to their countries.

在雷达数据的分析方面,位于南部走廊的澳大利亚和印度尼西亚已经同意,在各自的搜索领域内带头进行搜索。位于北部走廊的中国和哈萨克斯坦也已经同意,在其国家的周边领域带头进行搜索。

On air and surface assets, I have spoken to almost all ASEAN leaders to request further support, including assets with deep ocean surveillance detection capabilities. We are also asking international partners who have assisted us before to take another look at their primary radar data.

在空中和海面资源方面,我已经与几乎所有的东盟(ASEAN)领导人进行了沟通,请求他们提供进一步的支持,其中包括深海监测能力。我们也请求此前向我们提供援助的国际伙伴再次分析他们获得的雷达初步数据。

1. Operational update措施更新

In the northern corridor, we have divided the search area into seven quadrants. Each of the seven quadrants is 400 nautical miles by 400 nautical miles — or 160,000 square nautical miles in total. We have also divided up the southern corridor into seven quadrants. Just like in the north, each quadrant covers an area of 160,000 square nautical miles. The entire search area is now 2.24 million square nautical miles.

在北部走廊,我们将搜救区域划分为7个部分。每个部分的长度和宽度均为400海里,总面积为16万平方海里。我们也将南部走廊划分为7个部分。与北部走廊一样,每个部分的面积为16万平方海里。目前整个搜索面积为224万平方海里。

This is an enormous search area. And it is something that Malaysia cannot possibly search on its own. I am therefore very pleased that so many countries have come forward to offer assistance and support to the search and rescue operation.

搜索区域十分广阔。单凭马来西亚一个国家的能力是无法完成的。因此我非常高兴看到这么多的国家愿意提供搜救援助和支持。

In terms of the deployment of specific assets:

具体的资源部署:

Today, the Royal Malaysian Navy deployed two more ships to the southern corridor. This deployment includes a Super Lynx helicopter, which can operate from either ship. This brings the total number of Malaysian ships deployed to the southern corridor to four; with two Super Lynx helicopters.

今天,马来西亚皇家海军派出2艘以上的船只搜索南部走廊。此外还包括1架"超级山猫"(Super Lynx)直升机,它可被任何一艘船只控制。这使得马来西亚部署到南部走廊的船只增加到4艘;以及2架超级山猫直升机。

· Today, Malaysia also deployed two C-130 aircraft to the Indonesian sector of the southern search corridor.

今天,马来西亚还部署了2架C-130飞机前往南部搜索走廊的印度尼西亚区域。

Other countries are also contributing the following assets:

其它国家也提供了以下资源:

- · The United States has deployed one P-8 Poseidon, and will redeploy a P-3 Orion aircraft. 美国部署了1架P-8"波赛冬"海上巡逻机,并将重新部署1架P-3"猎户座"海上巡逻机。
- · Australia, as I mentioned yesterday, has deployed three P-3 Orions and one C-130 Hercules. 正如我昨天所说,澳大利亚部署了3架P-3"猎户座"海上巡逻机和1架C-130"大力神"运输机。

- · New Zealand is redeploying a P-3 Orion to support Australian search efforts.

 新西兰正在重新部署1架P-3"猎户座"海上巡逻机,来支持澳大利亚的搜救工作。
- · The Republic of Korea has committed one P-3 Orion and one C-130 Hercules. 韩国已承诺提供1架P-3"猎户座"海上巡逻机和1架C-130"大力神"运输机。
- · Japan has committed two P-3 Orions, two C-130s and one Gulfstream jet. 日本已承诺提供2架P-3"猎户座"海上巡逻机、2架C-130"大力神"运输机和1架"湾流"喷气机。
- · The UAE has committed one C-17 aircraft and one Bombardier Dash-8 aircraft. 阿联酋已承诺提供1架C-17运输机和1架庞巴迪Dash-8飞机。
- · The assets from Korea, Japan, and the UAE are currently in Malaysia awaiting orders from their respective governments.

韩国、日本和阿联酋提供的搜救资源正在马来西亚等待各自政府的命令。

· Aside from deploying its assets to the northern corridor, China has also made arrangements with Australia to deploy an aircraft to the southern corridor.

除了向北部走廊部署资源外,中国还与澳大利亚达成一致,向南部走廊提供了1架飞机。

2. ACARS 飞机通信寻址和报告系统

I would like to clarify what has been said about ACARS and the sequence of events before the air turn back. 我想要针对飞机通信寻址和报告系统以及飞机传回信号前的情况加以说明。

On Saturday, we stated that – and I quote –

"Based on new satellite information, we can say with a high degree of certainty that the Aircraft Communications Addressing and Reporting System (ACARS) was disabled just before the aircraft reached

the East coast of peninsular Malaysia. Shortly afterwards, near the border between Malaysian and Vietnamese air traffic control, the aircraft's transponder was switched off."

在周六,我们表示——引用——

"根据新的卫星信息,我们可以肯定地说,在飞机即将到达马来西亚东海岸之前,飞机通信寻址和报告系统被禁用了。不久后,在马来西亚和越南的空中交通管制之间的边界附近,飞机的应答机被关掉了。"

These findings were drafted together with representatives from the lead international investigators, based on the information available at the time.

根据当时可用的信息,我们与牵头的国际调查员共同起草了以上发现。

Yesterday Malaysia Airlines clarified that we cannot determine exactly when ACARS had been disabled, only that it occurred within a specific time range: from 01:07 – approximately when the aircraft reached the east coast of peninsular Malaysia, and the last ACARS transmission occurred – to 01:37, which was the next scheduled reporting time. That is indeed the case.

昨天,马来西亚航空公司澄清到,我们无法确定飞机通信寻址和报告系统失效的准确时间,只知道它是在确定的时间段里发生的,即从01:07开始,大约是飞机到达马来西亚东海岸的时候,这也是飞机通信寻址和报告系统最后传回消息的时候,到01:37结束,即下一次预定的报告时间。这就是真实的情况。

This does not change our belief, as stated, that up until the point at which it left military primary radar coverage, the aircraft's movements were consistent with deliberate action by someone on the plane. That remains the position of the investigating team.

这不会改变我们的想法,即在飞机离开海军雷达覆盖范围之前,它的行动被机上某些人员的蓄意行为所控制。这仍然是调查小组的立场。

It is also important to recognise that the precise time ACARS was disabled has no bearing on the search and rescue operation. We know that the last known position of the plane as confirmed by the international investigations team was in either the northern or southern corridors, which is where our search and rescue efforts are focused. Our priority has always been to find the plane.

清楚地认识到飞机通信寻址和报告系统失效的准确时间与搜救工作无关。我们知道,国际调查 小组所确定的飞机最后已知位置不是在北部走廊就是在南部走廊,这正是我们开展搜救工作的 重点区域。我们的首要任务一直都是找到飞机。

1. Police investigation 警方调查

I am aware there is a lot of interest in the Royal Malaysia Police investigation into the passengers and crew of MH370. I hope you understand that I cannot comment on the specifics of the investigation, which is still ongoing.

我知道,马来西亚皇家警察对MH370乘客和机组人员的调查引起了人们的极大关注。我无法透漏调查的相关细节,希望大家能够理解,而且调查正在进行当中。

I would also like to state that the search for MH370 is bigger than politics. I urge all Malaysians to put our differences aside and unite during this difficult time as we focus on finding the aircraft and the 239 people on board.

我还要指出的是,对MH370的搜救工作高于政治。我希望所有马来西亚人能够抛开政治分歧,在寻找飞机和239名乘客的艰难过程中团结一致。

2. Concluding remarks 结语

The search for MH370 remains our top priority. We will continue to provide you with operational updates, including further information about assets being deployed, as soon as they are available.

寻找MH370仍是我们的首要任务。我们将继续为大家提供搜救的最近消息,包括有关资源部署的更多信息。

In the last few days we have been intensively contacting our friends across the search regions. The cooperation we saw in the first phase continues in this new phase. In fact, there is even more commitment to assist us in this much larger and more complex multinational operation.

在过去几天,我们已经与搜救领域的伙伴们进行了深入沟通。第一阶段的合作关系将进入到一个新的阶段。事实上,更多的国家承诺对这项范围越来广、难度越来越大的跨国搜救工作提供帮助。

In the meantime our thoughts remain with the families and friends of those on board.

在此期间,我们将与乘客的家人和朋友们保持沟通。

1234567891011121314

Contact Information

Family Support Centre (Toll-free number)

South China 10-800-130-1364 North China 10-800-713-1404

Malaysia 1800-81-4819

Indonesia 001-803-015-203-7708

Australia 1800-198-163

US/Canada 877-504-4210

New Zealand 080-045-4029

India 000-800-100-3449

France 080-091-2622

Family members may also get in touch with the centre at +603 8777 5770

Press/Media Contact

Malaysia:

+603 8787 1276

+603 8777 5698

For the passenger manifest of MH370, click here.

Back to top





- Home
- Flight Status

i

MH370 Flight Incident

Saturday, March 22, 05:59 PM MYT +0800 Malaysia Airlines MH370 Flight Incident - Press Briefing by Hishammuddin Hussein, Minister of Defence and Acting Minister of Transport

Introductory statement

Diplomatic, logistical and technical efforts continue in the search for MH370. As we intensify the search and rescue operations, the overall emphasis remains the same: using all available means to narrow the search areas in both corridors.

1. Operational update

In the northern corridor, in response to diplomatic notes, we can confirm that China, India, Pakistan, Myanmar, Laos, Kyrgyzstan and Kazakhstan have verbally informed the search and rescue operation that based on preliminary analysis, there have been no sightings of the aircraft on their radar.

With respect to the southern corridor, today two Chinese Ilyushin IL-76s will arrive in Perth to begin operations. The Shaanxi Y-8 which arrived yesterday will be operating from Subang air base in Malaysia. China is also sending an additional two ships from the Andaman Sea to join the five Chinese ships already in the southern corridor. Two Indian aircraft, a P-8 Poseidon and C-130 Hercules, arrived in Malaysia at 18:00 last night to assist with the search.

HMS Echo is currently in the Persian Gulf and is en route to the southern corridor. The ship is equipped with advanced sensors that allow it to search effectively underwater.

2. Australian search area

Five aircraft and two merchant ships were involved in the search and rescue operations in the vicinity of the objects identified by the Australian authorities, which are approximately 2,500km southwest of Perth. Despite improved visual search conditions yesterday, there were no sightings of the objects of interest.

Operations continue, and today they plan to search an area of approximately 10,500 square nautical miles.

The Rescue Co-ordination Centre Australia anticipates that 6 aircraft, 4 military and 2 civilian, will be visually searching the area. Two merchant vessels will also be present during search operations, and HMAS Success was due to reach the search area at 14:30 today.

Generally, conditions in the southern corridor are very challenging. The ocean varies between 1,150 metres and 7,000 metres in depth. In the area where the possible objects were identified by the Australian authorities there are strong currents and rough seas.

A cyclone warning has been declared for Tropical Cyclone Gillian, which is located in the southern corridor. Very strong winds and rough seas are expected there today.

3. Family briefings

The briefing for families in KL yesterday went well. The briefing in Beijing, however, was less productive. Despite the best intentions, I understand there were tense scenes.

I have received a report from the Malaysian high-level team, as well as a copy of the declaration from the Chinese families. I have asked the Ministry of Foreign Affairs, together with the authorities in China, to investigate what happened.

We will continue to engage with the families. We are working hard with Chinese authorities and the Chinese working group to create a more conducive environment for the briefings. I have instructed my technical team to do a review of both briefings so that we can improve them.

We appeal to all parties to be understanding during this extraordinary and difficult time. My pledge to all the families, wherever they are, is the same: we will do everything in our power to keep you informed.

4. Transcript

The original transcript of the conversation between MH370 and Malaysian air traffic control is with the investigations team, where it is being analysed.

As is standard practice in investigations of this sort, the transcript cannot be publicly released at this stage. I can however confirm that the transcript does not indicate anything abnormal.

5. Cargo manifest

On the matter of MH370's cargo, the cargo manifest is with the investigations team, and will be released in due course.

Preliminary investigation of the cargo manifest has not shown any link to anything that might have contributed to MH370's disappearance.

As was stated yesterday, all cargo carried on MH370 was in compliance with International Civil Aviation Organisation and International Air Transport Association standards.

6. Concluding remarks

Over the past two weeks, the search for MH370 has taken many twists and turns. From satellite images to eyewitness accounts, we have followed every lead and investigated every possibility.

Today we are focused on leads from the satellite images announced by the Australian authorities on Thursday. We continue to be updated by the Australian authorities on an hourly basis.

I know this rollercoaster has been incredibly hard for everyone, especially for the families. We hope and pray this difficult search will be resolved, and bring closure to those whose relatives were on board.

I would like to take this opportunity to thank all 26 countries who are with us in this effort; from ordinary people to the highest levels of government.

I would also like to pay special tribute to the men and women from all countries who are putting themselves in harm's way in the search for MH370.

As we speak, people are sailing through a cyclone to help find the missing plane. We are immensely grateful to all our partners for their efforts.

马航370新闻发布会 - 22/03/14

序言

我们的外交,后勤和技术行动仍在努力搜查马航370失联客机。虽然我们已经阔大了搜索和救援行动范围,但整体着重的重点仍然是相同,也就是:我们将用尽所有方法来缩小两个走廊的搜索区域。

1. 最新动态

通过北部走廊搜救行动的外交照会,我们确认了中国,印度,巴基斯坦,缅甸,老挝,吉尔吉斯斯坦和哈萨克斯坦已口头通知了搜救团队他们的搜救报告:根据初步分析,他们雷达至今未侦查到马航失联客机。

在南部走廊方面,今天中国两架"伊尔-76S"军机已抵达了澳洲珀斯镇,随后即立刻展开了搜查行动。而昨日抵达的中国军机"陕西运-8"将从马来西亚梳邦空军基地出发并展开搜救行动。

除此之外,中国方面还从安达曼海域遣派了额外两艘船舰,以加入目前在南部走廊搜索的五艘中国船只队伍。两架印度空军军用飞机,'P-8海神'和'C-130大力神',也已于昨晚18:00时抵达马来西亚以协助搜索行动。英国皇家海军探测船'回声号'目前从波斯湾航往南部走廊搜查区。该舰装有先进的感应器,能有效的进行海底搜查。

2. 澳洲搜索区域

澳大利亚当局已在位于澳洲珀斯镇以西南2500公里处,在发现不明物体的范围内部署了五架飞机和两艘商船来进行搜索。虽然昨天视查状态有所改善,却没有搜查出该不明物体。





- Home
- Flight Status



MH370 Flight Incident

Monday, March 24, 05:30 PM MYT +0800 Malaysia Airlines MH370 Flight Incident - Press Statement by Ministry of Transport, Malaysia

Introductory statement

The search for MH370 continues. Over the past few days, new leads from satellite data have focused our search and rescue operations in the southern corridor. Our partners continue to deploy assets to assist us, as we work to narrow the search areas.

1. Operational update

Yesterday, 18,500 square nautical miles were searched in the Australian search area.

Two orange objects approximately one metre in length and one white coloured drum were sighted by search aircraft, but remain unidentified and have not been conclusively linked to MH370.

HMAS Success detected two radar targets within the search area, but could not locate the targets on further investigation of the area.

Earlier today, a Chinese search plane reportedly sighted objects in the Australian search area. These objects are not in the vicinity of those which were identified by the Australian authorities last week.

A few minutes ago the Prime Minister received a call from the Prime Minister of Australia, who informed him that an Australian search aircraft had located two objects in the Australian search area, one circular and one rectangular.

HMAS Success is in the vicinity and it is possible that the objects could be received within the next few hours, or by tomorrow morning at the latest.

Three search areas, totalling approximately 20,000 square nautical miles, have been identified for operations today. RCC Australia anticipates that 10 aircraft will be used.

HMAS Success remains the only vessel in the search area. A number of Chinese vessels are expected to commence arriving within the search area on 25th March.

3 aircraft - 2 from Japan and 1 from the UAE – have already departed from Subang today and are en route to the southern corridor.

6 Malaysian ships, with 3 ship-borne helicopters, are now in northern part of the southern corridor. 10 Chinese ships are in the southern corridor, carrying out search and rescue operations. HMS Echo is currently refuelling in the Maldives and will be sailing to the southern corridor this evening.

In the northern corridor, Turkmenistan have confirmed they have not had any sightings of MH370 on their radar. Each piece of information we receive from our partners in the northern corridor helps us to continuously narrow the corridor.

1. Satellite images

New leads into MH370's possible location have come from satellite data. This was one of the four tools we identified that could narrow the search area, along with surveillance radar data, increasing surface and air assets, and bringing in more technical experts.

The most recent images were obtained by French satellites, which captured radar images of potential objects in the vicinity of the southern corridor on 21st March. These images were received by Malaysia on the evening of the 22nd March, and were relayed to RCC Australia on the morning of the 23rd March, as they are leading the search in that particular area of the southern corridor.

This morning we have received a further set of images from French satellites, this time captured by cameras. These images were taken yesterday and have been relayed to RCC Australia.

2. Family briefings

Yesterday, the high-level team met with families in Beijing for more than eight hours.

The families asked many questions, and made detailed requests for radar readings and other data. Some of these questions could not be answered, and some of the data they requested was still being held by the investigation, as is standard procedure in investigations of this sort.

After meeting with the families for a total of more than twelve hours, and taking hundreds of questions, the high-level team has returned to Kuala Lumpur to discuss the matters raised at the meetings. They will return to Beijing tomorrow to continue.

The briefings in Kuala Lumpur over the last two days went smoothly, and the families responded as positively as could be expected, with the families engaging with representatives from the relevant authorities.

It has always been our intention to keep the families as fully informed as possible. We continue to do so.

3. Specific questions

There are a few specific questions I would like to respond to.

On the police investigation, we can confirm that the police have interviewed more than a hundred people, including families of both the pilot and co-pilot.

As far as the transcript is concerned, the technical committee is considering releasing it and we will keep you informed about the decision.

The Inspector General of the Police will attend tomorrow's press conference to answer further questions on the investigation.

We can also confirm that MH370 was carrying wooden pallets. However, there is as yet no evidence that these are related to the wooden pallets reportedly sighted in the Australian search area.

4. Concluding remarks

The search for MH370 has taken us halfway around the world. At the moment there are new leads, but nothing conclusive. Our thoughts continue to be with the families who are still waiting for news. In the meantime, we are grateful for the on-going co-operation shown by our partners in this multinational search.

Sunday, March 23, 06:00 PM MYT +0800 Malaysia Airlines MH370 Flight Incident - Press Statement by Ministry of Transport, Malaysia

1. Search and rescue operational update

- a. The search and rescue operation remains an international effort, co-ordinated by Malaysia. A number of countries are leading in their respective search areas and all countries involved are displaying unprecedented levels of co-operation.
- b. This morning, Malaysia received new satellite images from the French authorities showing potential objects in the vicinity of the southern corridor. Malaysia immediately relayed these images to the Australian rescue co-ordination centre.
- c. Two Chinese Ilyushin IL-76s have arrived in Perth, and will depart for the search andrescue operation tomorrow at 05:00 and 06:00.
- d. Two Japanese P3 Orions today left Subang airport for Perth.
- e. The Australian rescue co-ordination centre will deploy eight aircraft (four military and four civilian) to the southern corridor today, to conduct visual searching.
- f. The Australian Defence Vessel 'Ocean Shield', which has a sub-sea remotely operated vehicle, is currently en route to the southern corridor.
- g. As of 2:30pm Malaysia time, Australian officials have informed us that they have not made any new sightings regarding MH370.
- h. One Indian Navy P8 Poseidon and one Indian Air Force C130 left Subang airport today to join the search and rescue operation in the northern part of the southern corridor, which is being led by Indonesia.
- i. A number of other sorties from Subang airport to the southern corridor were cancelled today due to bad weather caused by tropical cyclone Gillian.
- j. Australia, China and France have now released satellite images that show potential objects, which may be related to MH370, in the vicinity of the southern corridor. All this information has been forwarded to Australia, as the lead country in the area of concern.

2. Family briefing

a. The Malaysian high level team started a briefing in Beijing this morning for relatives of those on board MH370. The meeting lasted more than 6 hours. This is the third such meeting that has been held. The team presented information to the relatives and answered questions. The Government wishes to reiterate its commitment and continued engagement with the relatives of those on board MH370.

3. Update on ACARS transmission

a. The last ACARS transmission, sent at 1.07am, showed nothing unusual. The 1.07am transmission showed a normal routing all the way to Beijing.

马航370新闻发布会 - 23/03/14

1. 搜救行动信息更新

在马来西亚协调下,各国的搜索和救援行动仍在努力进行。许多国家在各自的搜索领域积极扮演引导角色,所有涉及到的国家都展示了前所未有的合作态度。

今天上午,马来西亚获得了法国提供的新卫星图像,图像显示在南部走廊附近存在可能的搜寻对象。马来西亚立刻向澳大利亚救援协调中心转发了这些图像。

两架中国"伊尔-76"飞机已抵达柏斯,并将在明天05:00和06:00出发参与搜救行动。

两架日本P3"猎户座"飞机今天离开梳邦机场飞往珀斯。

澳大利亚救援协调中心将在今天调派八架飞机(四架军用和四架民用)前往南部走廊,执行视觉搜索任务。

澳大利亚国防舰艇"海洋盾牌号"正赶往南部走廊。该船配备有一辆海底遥控操作车。

截至马来西亚时间下午2:30,澳大利亚官员通报我们的消息是,他们没有发现关于MH370的任何新线索。

印度海军一架P8"波塞冬"飞机和印度空军一架C130飞机今天离开了梳邦机场,加入到南部走廊的搜救行动中。该区域的行动由印尼领导。

由于热带气旋"吉莉安"造成的恶劣天气,原计划今天从梳邦机场前往南部走廊的其它很多飞机架次均被取消。

目前,澳大利亚、中国和法国均已发布了相关卫星图像,显示在南部走廊附近存在可能与MH370有关的物体。所有这些信息均已被转发到相关区域搜索工作牵头国家澳大利亚。

2. 家属情况通报

马来西亚高层代表团今天上午在北京为MH370 航班乘客家属召开了一次情况通报会。会议持续了6个小时以上。这是此类通报会第三次召开。代表团向家属们通报了信息并回答了提问。马来西亚政府希望重申其承诺,并持续与失联乘客家属沟通。

3. 飞机通信寻址和报告系统传输的最新信息

早晨1.07进行的最新一次**ACARS**信号传输并未显示任何异常。1.07这次的传输显示,通往北京的线路全线正常。

12345678910111213141516171819

Contact Information

Family Support Centre (Toll-free number)

South China 10-800-130-1364

North China 10-800-713-1404

Malaysia 1800-81-4819

Indonesia 001-803-015-203-7708

Australia 1800-198-163

US/Canada 877-504-4210

New Zealand 080-045-4029

India 000-800-100-3449

France 080-091-2622

Family members may also get in touch with the centre at +603 8777 5770

Press/Media Contact

Malaysia: +603 8787 1276

+603 8777 5698

For the passenger manifest of MH370, click here

Department of Civil Aviation Official Newsroom

For official updates on MH370 search operations, click here

Back to top